

# Countryside Surgery Center



Countryside  
Surgery Center

***Welcome and Thank You  
For Choosing Our Facility!***

**Procedure Date**

**Time**

**3291 North McMullen Booth Road • Clearwater, FL 33761  
Phone (727) 725-5800 • Fax (727) 797-4002  
[countrysidesurgerycenter.com](http://countrysidesurgerycenter.com)**



## Dear Patient:

We want to thank you for choosing our facility. This packet is designed to introduce you to our facility and our staff and to help us gather information to plan the appropriate care during your visit to our center.

## Before Your Surgery:

- ❖ You can expect to get a phone call from our business office to discuss your financial responsibility and from our nursing staff prior to your scheduled procedure.
- ❖ Our interview nurse will contact you to complete or review your confidential health history; this will help us to prepare for your individualized care. Complete our Clinical History form that can be found on our website: **[countrysidesurgerycenter.com](http://countrysidesurgerycenter.com)** (this will save time during your pre operative phone call). See insert for instructions.
- ❖ Nothing to eat or drink after midnight the day before the surgery, unless otherwise instructed (this affects your safety during your procedure).
- ❖ Please arrange for a responsible adult to drive you home after your procedure, and make arrangements for someone to stay with you for 24 hours if appropriate.
- ❖ If you are on blood thinners, aspirin or herbal medicines, notify your surgeon when they are scheduling you for surgery.

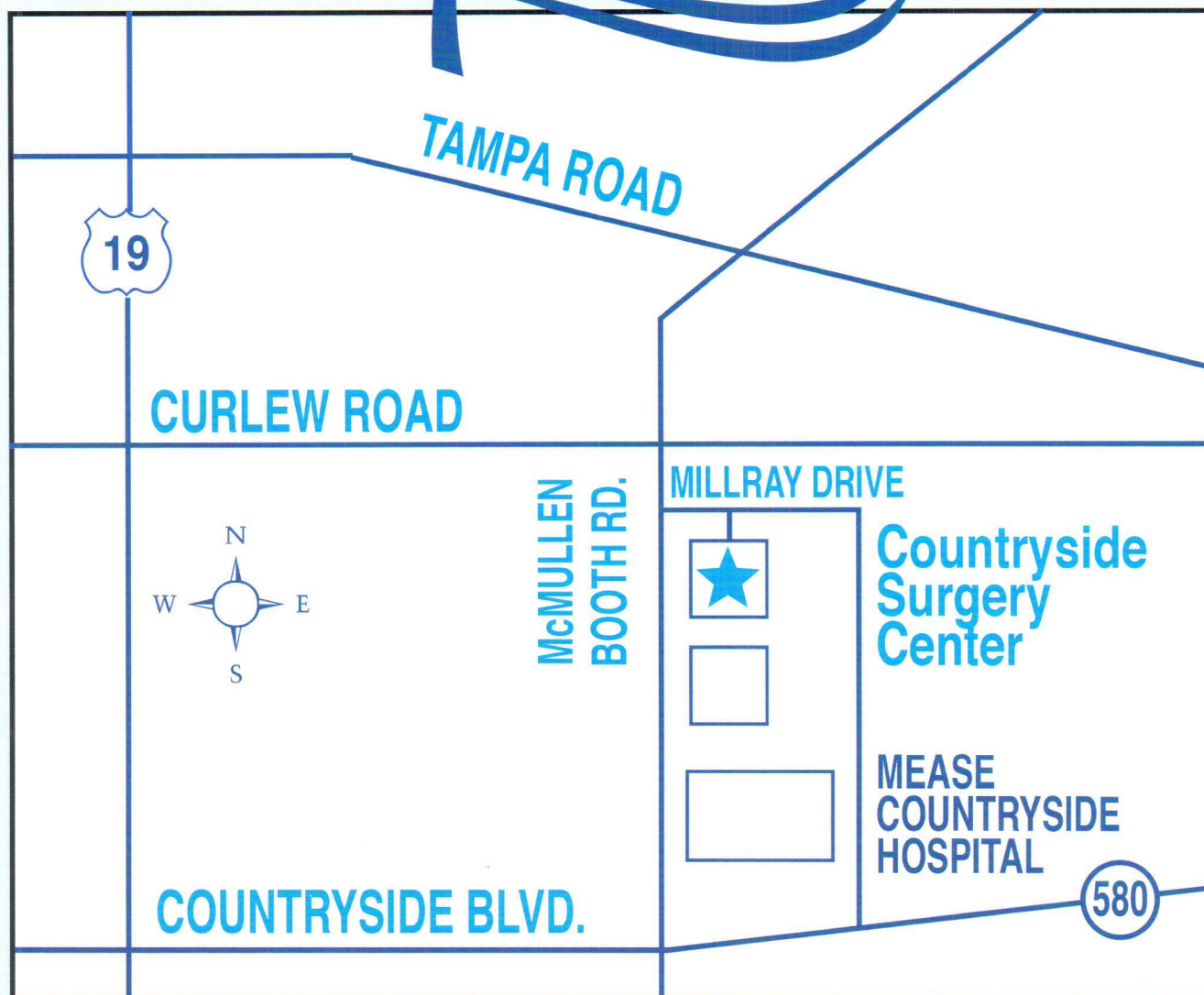
## Day of Surgery:

- ❖ Arrive promptly at the time given to you by the interview nurse.
- ❖ Bring a copy of your identification, insurance cards, and methods of payment.
- ❖ You can expect to be in our pre-operative area for approximately an hour before you go into surgery, due to privacy issues for you and our other patients, family members generally do not visit in the pre-operative area.
- ❖ Please bathe the evening before or the morning of your planned procedure, this will decrease the risk of infection.
- ❖ Wear comfortable clothing, considering the type of procedure you are going to have, and you may want to bring a sweater.
- ❖ All jewelry and body piercings must be removed prior to surgery. Please leave all valuables at home.

## Medications:

- ❖ You may take your normal heart, blood pressure, breathing or seizure medication the morning of surgery with a small sip of water.
- ❖ If you take insulin or other routine medications we will provide instructions on what to take during your pre-operative call.





**Cathy Buckley, RN, MSN, CNOR**

Administrator  
727.725.5800 ext. 209

**Darlene Smith**

Business Office Supervisor  
727.725.5800 ext. 205

**Kim Sattinger, RN**

Pre-Op/PACU Nurse Manager  
727.725.5800 ext. 228

**Leigh Olivero, RN**

OR Nurse Manager  
727.725.5800 ext. 208

## *Mission Statement*

*The mission of Countryside Surgery Center is to provide high quality, cost effective outpatient surgery, in an environment that focuses on the patient and family*



## What to Expect on the Day of Surgery:

- ❖ You will be asked to sign a consent form, which verifies that you and your doctor have discussed the surgery to be performed as well as the associated risks.
- ❖ During the pre-admission, the nurse will complete verification of the correct patient, correct procedure, and correct operative site.
- ❖ Depending on the type of surgery you are having, the person performing the procedure will mark the correct location on your body where the procedure is to be performed.
- ❖ The patient, family member, or significant other will participate in the verification process prior to pre-op medication, sedation, and anesthesia.
- ❖ **TIME OUT:** Once you are taken to the operating room, a “time-out” will be completed by the surgical team before beginning your surgery to assure that they are performing the correct procedure at the correct site on the correct person.

## After Your Surgery:

- ❖ You can expect to be in our recovery area for approximately 30 minutes to 2 hours depending on the type of procedure you are having.
- ❖ You will be given written instructions regarding diet, activities and medications. In the event of any difficulty, call your surgeon even if after hours; there will be an answering service to assist you, or go to the nearest emergency room.
- ❖ A nurse from Countryside Surgery Center will call you the following day to see how you are and answer any questions you may have. If you are not available, we will send you a follow-up letter with a self-addressed and stamped envelope. Please do not hesitate to call us for any concerns you might have at 727-725-5800 ext. 230. We realize that you may return to work or just not be available, but we depend on your feedback to continue to improve our services.

## Financial Information:

- ❖ After surgery, we will submit your bill to your insurance company. It is possible that you will receive more than one bill for your procedures for other professional services such as anesthesia and pathology. These are separate from the surgery center bill.
- ❖ Deductibles and co-pay payments will be collected upon your arrival at the center.
- ❖ We accept checks, credit cards, cash and Care Credit.
- ❖ Please contact our billing office for any questions at 727-725-5800 ext. 205.

**Patient Bill of Rights • Advanced Directives • Acknowledgement of Ownership  
is located in your ONE MEDICAL PASSPORT**

**FOR COMPLAINTS PLEASE ADDRESS THE FOLLOWING AS APPROPRIATE:**

**Countryside Surgery Center, Director of Nursing or Administrator, 727-725-5800**

**Florida Agency for Health Care Administration, 1-850-487-2717**

**Center for Medicare and Medicaid Services, 1-800-633-4227**

# Online Pre-Surgical History Instructions

Welcome to Countryside Surgery Center. We're very pleased you and your physicians have chosen us to care for you.

To start the Clinical History assessment process, Countryside Surgery Center, Department of Anesthesia request that you fill out your medical history online using **One Medical Passport**.

We recommend that you enter your medical history online as soon as your surgery has been scheduled. Once you do this our interview nurse will be able to access the information you entered online. This information will assist the nurse in organizing and documenting your complete medical history to prepare for your surgery.

## Instructions:

- ❖ Go to secure website [countrysidesurgerycenter.com](http://countrysidesurgerycenter.com).
- ❖ Click on (Blue Box) "Clinical History" or ONE MEDICAL PASSPORT.
- ❖ Review the directions listed on "Clinical History" page.
- ❖ Click Green Box to register and create your Medical Passport

## Be sure to have the following information available before starting:

- ❖ The names, addresses and phone numbers of your physicians.
- ❖ A list of all medications you are taking, their dosage and frequency.
- ❖ A list of surgical procedures you have ever had and their approximate dates.

**Note: If you are unable to complete your Medical History online, please call our interview nurse between 8:00 am and 4:00 pm at 727-725-5068 to complete your health history by phone. You will still need to have the above information available for completing the health history. Please allow 20-30 minutes for this call.**